

Alto Energy x Mitsubishi Electric MCS Umbrella Scheme

£500 MCS FEE SUBSIDY PROMOTION TERMS AND CONDITIONS (“Terms and Conditions”)

Promoter: Mitsubishi Electric Europe B.V., a Dutch limited liability company with an English registered branch (FC019156, BR003391) at and trading from Travellers Lane, Hatfield, Hertfordshire, AL10 8XB (“**Mitsubishi Electric**”).

1. Promotion

1.1. Mitsubishi Electric is offering a £500 subsidy towards the MCS certification fee for eligible installers completing their first Mitsubishi Electric Ecodan heat pump installation through the installer support and MCS sign-off scheme (the “**MCS Umbrella Scheme**”) operated by Alto Energy Limited, a company incorporated and registered in England and Wales with company number 10510963, whose registered office is at Orchard Works, Carterton Industrial Estate, Carterton, Oxfordshire, OX18 3EZ (“**Alto Energy**”) pursuant to the MCS Partner Scheme Agreement dated 21 May 2026 and entered into between Mitsubishi Electric and Alto Energy.

1.2. The subsidy will be administered by Alto Energy and applied as a retrospective credit against the standard MCS Umbrella Scheme fee. 1.4 For the avoidance of doubt, these Terms and Conditions govern only the £500 subsidy promotion and do not amend or replace the terms and conditions applicable to an installer's participation in the MCS Umbrella Scheme.

2. Promotion Period

2.1. The promotion opens on 10 August 2026 and will end on 31 March 2027 or when all available subsidies have been allocated, whichever occurs first.

2.2. Mitsubishi Electric reserves the right to withdraw, suspend or amend the promotion in accordance with Clause 8.

3. Availability

3.1. A maximum of 200 subsidies are available under this promotion.

3.2. Subsidies will be allocated on a first come, first served basis to eligible installers who satisfy all qualifying criteria set out in these Terms and Conditions.

3.3. Installers should not assume eligibility or allocation of a subsidy until they have received confirmation from Alto Energy that all eligibility requirements have been met and the subsidy has been allocated.

3.4. Once all 200 subsidies have been allocated, the promotion will automatically close.

4. Eligibility

4.1. The promotion is open to installers participating in the MCS Umbrella Scheme within Great Britain.

4.2. The subsidy is available only in relation to an installer's first Mitsubishi Electric Ecodan heat pump installation completed and registered through the MCS Umbrella Scheme.

4.3. Each installer may claim only one subsidy under this promotion.

4.4. The subsidy is non-transferable, non-exchangeable and no cash alternative will be offered.

5. Qualifying Registration Requirement

5.1. To qualify for the subsidy, the qualifying Mitsubishi Electric Ecodan heat pump installation must be registered using Mitsubishi Electric's RegisterME product registration platform ("**RegisterME**").

5.2. Installations not registered through RegisterME will not qualify for the promotion.

5.3. Mitsubishi Electric and/or Alto Energy reserve the right to request evidence of eligibility, installation details and product registration before applying the subsidy.

6. Allocation and Application of the Subsidy

6.1. Allocation of the subsidy shall occur only once Alto Energy has verified that all eligibility criteria have been met, including successful registration of the qualifying installation through RegisterME.

6.2. The £500 subsidy will be paid retrospectively by Alto Energy, once the installation has been completed, as a credit against the standard MCS Umbrella Scheme fee.

6.4. No cashback payment will be made directly to installers from Mitsubishi Electric.

6.5. The subsidy cannot be used in conjunction with any other offer, discount, rebate, incentive or promotion unless otherwise agreed by Mitsubishi Electric in writing.

7. Verification and Disqualification

7.1. Mitsubishi Electric and Alto Energy reserve the right to verify all claims made under this promotion.

7.2. Any claim that is incomplete, inaccurate, misleading, fraudulent, or otherwise fails to comply with these Terms and Conditions may be rejected.

7.3. Mitsubishi Electric and Alto Energy reserve the right to determine eligibility for the promotion and their decision shall be final.

8. Amendment, Suspension and Withdrawal

8.1. Mitsubishi Electric reserves the right to amend, suspend or withdraw the promotion at any time where reasonably necessary due to circumstances beyond its reasonable control, legal or regulatory requirements, or for legitimate business reasons.

8.2. Any subsidy which has been formally confirmed by Alto Energy prior to the date of withdrawal, suspension or amendment will be honoured in accordance with these Terms and Conditions.

8.3. Mitsubishi Electric shall not be liable for any loss arising from the amendment, suspension or withdrawal of the promotion.

9. Liability

9.1. To the fullest extent permitted by law, Mitsubishi Electric and Alto Energy shall not be liable for any loss, damage, cost or expense arising from participation in this promotion.

9.2. Nothing in these Terms and Conditions excludes or limits liability where such exclusion or limitation is prohibited by law.

10. Data Protection

10.1. Any personal data supplied in connection with this promotion will be processed by Mitsubishi Electric and Alto Energy in accordance with applicable data protection legislation and their respective privacy policies.

11. Governing Law

11.1. These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales.

11.2. Any disputes arising in connection with this promotion shall be subject to the exclusive jurisdiction of the courts of England and Wales.

Marketing Disclaimer

£500 subsidy available towards the MCS Umbrella Scheme fee for the first 200 eligible installers completing and registering their first Mitsubishi Electric Ecodan installation through the MCS Umbrella Scheme. Installation must be registered via RegisterME. Offer opens 10 August 2026 and closes on 31 March 2027 or when all available subsidies have been allocated, whichever occurs first. Available on a first come, first served basis, subject to availability. Terms and Conditions apply.